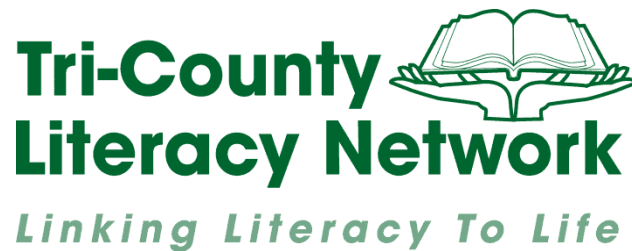


The 2012/2013 Literacy Services Plan for Chatham-Kent and Sarnia-Lambton (developed in the fall of 2011) has been compiled by:



Mission Statement:

The Tri-County Literacy Network is a non-profit organization that promotes literacy as an important part of life-long learning. We provide support to adult literacy programs and develop community partnerships with other promoters of learning in Chatham-Kent, Sarnia-Lambton and Windsor-Essex.

Vision Statement:

We envision a community in which literacy and life-long learning are highly valued.

555 Richmond Street
Chatham, ON N7M 1R2
Tel: 519-355-1771 or 1-877-333-4833
Fax: 519-355-1998
tcln@cogeco.net
www.tcln.on.ca

For more information contained in this report, please contact
Tri-County Literacy Network.

**EMPLOYMENT
ONTARIO**
Ontario's employment & training network

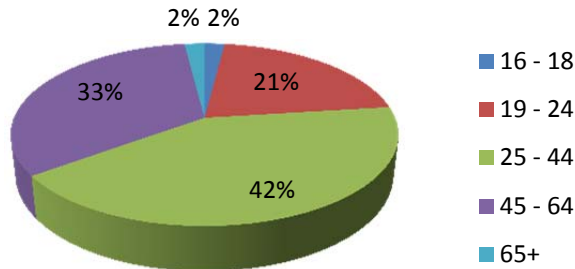
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Literacy Service Demographics 2010-2011

Chatham-Kent & Sarnia-Lambton

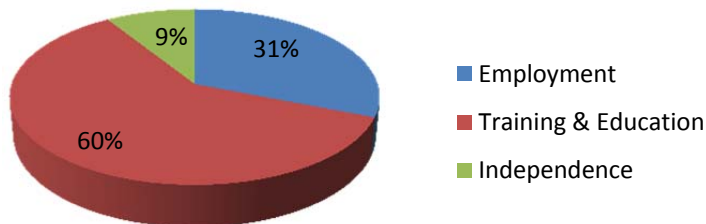
Age of Learners



In 2010-2011, there were 1,812 learners served in Chatham-Kent and Sarnia-Lambton with 50% women and 50% men.

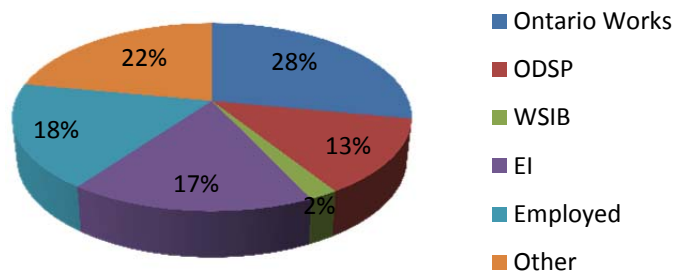
The majority of learners has consistently been in the 25 to 44 years old age bracket. These adults can expect to spend about 20 to 30 more years in the labour market. We saw a shift towards an increase in older learners in 2009-2010 and 2010-2011 as programs responded to the needs of older laid-off workers.

Learner Goals



Further education and training was the most common goal for the past two years (2009-2010 and 2010-2011).

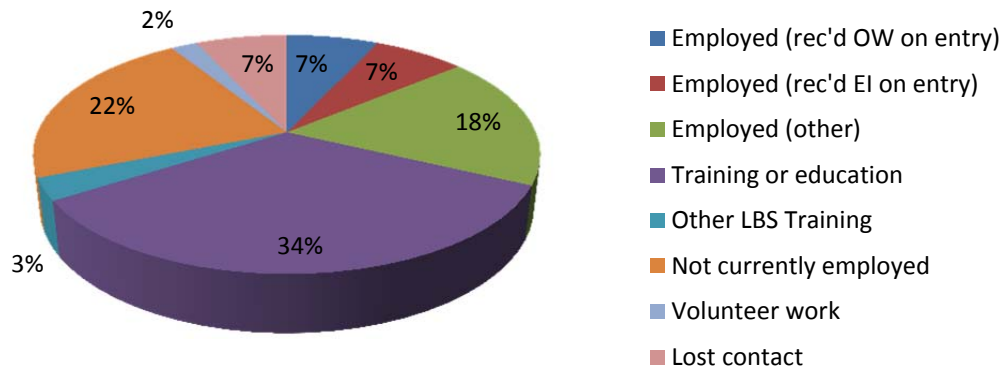
Source of Income



Ontario Works participants are the largest percentage of learners similar to previous years.

During the past few years, we have seen an increase of participants who are unemployed and also employed.

Status at Program Exit



At exit, 71% of learners were employed (32%), involved in further training and education (37 %) or engaged in volunteer work (2%).

Employment Ontario: 2012-2013 Literacy Services Planning

Section 2: Regional Network Narrative for Chatham-Kent

Please complete the following section. Be brief and use point form where possible.

Please provide an overview of the process followed to develop the 2012-2013 Service Delivery Chart

All Literacy and Basic Skills (LBS) service providers were present and participated in our LBS Chatham-Kent Local Planning and Coordination (LPC) meeting on October 26, 2011. We discussed issues and trends including a mid-year update of capacity issues, a discussion of who we are serving based on the Sarnia-Lambton and Chatham-Kent literacy service demographics for 2010-2011, a discussion of programs' mid-year and year-end program results related to learner goals and status at exit, a discussion of programs' learners goal paths and a discussion of mid-year changes to the 2011-2012 Literacy Service Plan as well as plans for the 2012-2013 Literacy Service Plan. We also discussed who we are not serving or gaps. This included reviewing, discussing and updating the 2011-2012 narrative for 2012-2013. All programs were requested to submit updated information for the remainder of 2011-2012 and submit the new 2012-2013 Literacy Service Plan template based on the discussions at the LPC meeting. These were compiled by the Network, sent for review and approval by the programs and then submitted to MTCU.

Please list the names of all the providers/organizations who were involved with the development of the plan

Lambton Kent District School Board
Lambton Kent District School Board Academic Upgrading
Adult Language and Learning
St. Clair College
St. Clair Catholic District School Board

Are there any current gaps or duplications in service? If so, how are these going to be addressed in 2012-13?

Gaps identified in Chatham-Kent that require additional funding:

-capacity issues that require additional funding beyond the current funding levels to serve learners beyond the targeted number – at mid-year St. Clair College, Thames Campus, is at 380% of targeted learners, St. Clair Catholic District School Board is at 144%, Adult Language and Learning is at 132%, and Lambton Kent District School Board is at 119%

-
- additional funds are required for rural small groups (pre-credit) in Blenheim, Tilbury, Ridgetown, Dresden and the Chatham jail to be offered by LKDSB
- additional funds are needed for ACE Math and Communications in Wallaceburg and a new need was identified for ACE on Walpole Island
- additional funds are needed for small groups in Blenheim and Ridgetown to continue through the St. Clair Catholic District School Board (St.CCDSB)
- additional funds are needed to continue the Getting Ahead in a Just Getting by World program through the St.CCDSB
- additional funding is needed to improve service delivery and meet the demand in rural areas for ALL. ALL has indicated that "Volunteering is meant to enhance a program, and is not meant to maintain it."
- Centre Alpha Mot de Passe and College Boreal would respond to an identified need for LBS and ACE francophone services in Chatham with new funding for this

How will the coordination of services with other EO providers be improved in each community in 2012-13?

We will continue to invite other Employment Ontario providers to our Chatham-Kent and Sarnia-Lambton Literacy and Basic Skills Local Planning and Coordination meetings to share information on our programs, improve information and referral of clients between our programs and discuss effective ways to work together, including ways to improve programming to respond to the needs of clients in other EO programs. We will continue to offer joint training coordinated by the Network based on available funding. This can continue the work of our Getting Connected workshops - the most recent of which was the Phase IV workshop held on November 1, 2011 in Sarnia for all EO programs in Sarnia-Lambton and Chatham-Kent on the topic of wrap around services.

Please provide a brief description of any changes in the local labour market and how these changes may impact service over the next year.

For August 2011, Chatham-Kent's unemployment rate was 7.8%. Most of the decline in employment has occurred in manufacturing. The shrinking manufacturing economic base, structural economic shift and rising skills requirements has impacted the Chatham-Kent area resulting in an increased demand for upgrading for all programs. Programs continue to respond by providing services beyond current capacity and offering programming that assists learners prepare effectively for all five goal paths.

Employment Ontario: 2012-2013 Literacy Services Planning

Section 2: Regional Network Narrative for Sarnia-Lambton

Please complete the following section. Be brief and use point form where possible.

Please provide an overview of the process followed to develop the 2012-2013 Service Delivery Chart

All Literacy and Basic Skills (LBS) service providers were present and participated in our LBS Sarnia-Lambton Local Planning and Coordination (LPC) meeting on September 29, 2011. We discussed issues and trends including a mid-year update of capacity issues, a discussion of who we are serving based on the Sarnia-Lambton and Chatham-Kent literacy service demographics for 2010-2011, a discussion of programs' mid-year and year-end program results related to learner goals and status at exit, a discussion of programs' learners goal paths and a discussion of mid-year changes to the 2011-2012 Literacy Service Plan as well as plans for the 2012-2013 Literacy Service Plan. We also discussed who we are not serving or gaps. This included reviewing, discussing, updating and prioritizing the 2011-2012 narrative for 2012-2013. All programs were requested to submit updated information for the remainder of 2011-2012 and submit the new 2012-2013 Literacy Service Plan template based on the discussions at the LPC meeting. These were compiled by the Network, sent for review and approval by the programs and then submitted to MTCU.

Please list the names of all the providers/organizations who were involved with the development of the plan

Organization for Literacy in Lambton
Lambton Kent District School Board
Lambton College
Aamjiwnaang Alternative and Continuing Education
St. Clair Catholic District School Board

Are there any current gaps or duplications in service? If so, how are these going to be addressed in 2012-13?

Gaps identified and priorities agreed to in Sarnia-Lambton that require additional MTCU funding:

Priority One

-Getting Ahead in a Just Getting By World requires additional funding to continue and the St. Clair Catholic District School Board would continue it with additional funding

Priority Two:

-capacity issues that require additional funding beyond current funding levels to serve learners beyond the targeted number – at mid-year St. Clair Catholic District School Board is at 144% of targeted learners, Lambton Kent District School Board is at 103%, Organization for Literacy in Lambton is at 94% and Lambton College is at 88% plus expects demand to be even higher February 2012 to August 2012
-specific programming that would benefit from additional funding: evening hours at Lambton College need to be expanded; hours need to be expanded in the county, evening hours need to be continued and the YMCA program needs to continue for Lambton Kent District School Board; hours need to be expanded for St. Clair Catholic District School Board and staff hours need additional funding at the Organization for Literacy in Lambton

How will the coordination of services with other EO providers be improved in each community in 2012-13?

We will continue to invite other Employment Ontario providers to our Sarnia-Lambton and Chatham-Kent Literacy and Basic Skills Local Planning and Coordination meetings to share information on our programs, improve information and referral of clients between our programs and discuss effective ways to work together, including ways to improve programming to respond to the needs of clients in other EO programs. We will continue to offer joint training coordinated by the Network based on available funding. This can continue the work of our Getting Connected workshops - the most recent of which was the Phase IV workshop held on November 1, 2011 in Sarnia for all EO programs in Sarnia-Lambton and Chatham-Kent on the topic of wrap around services.

Please provide a brief description of any changes in the local labour market and how these changes may impact service over the next year.

For August 2011, Sarnia-Lambton's unemployment rate was 8.8%. The state of the economy and rising skills requirements has impacted the Sarnia-Lambton area resulting in an increased demand for upgrading for all programs. Programs continue to respond by providing services beyond current capacity and offering programming that assists learners prepare effectively for all five goal paths.

Reference Chart for Adult Literacy Referrals in Chatham-Kent

For general information call the Tri-County Literacy Network
Chatham-Kent area 519-355-1771 or Toll Free 1-877-333-4833

Type of Program	Service Provider	Location	Schedule (when?)	Phone/Contact	Additional Information
One to one tutoring, small and large group	Adult Language and Learning (Formerly Adult Basic Education)	Waymur Bldg, 48 Fifth St, 3 rd Floor Chatham Tutoring – across Chatham-Kent region	Day/Evening	519-354-7424 Fax: 519-354-5758	On-site licensed daycare available. Academic upgrading help with reading, writing, spelling, math and basic computers for employment, apprenticeship or self-improvement.
*Small group	St. Clair Catholic District School Board	48 Fifth Street, Suite 103 Chatham	Daytime	1-866-336-6139 Ext. 282 Fax: 519-627-3960	A program that assists people with developmental disabilities in employment preparation or maintenance and looks at the literacy needs that would contribute to greater independence. Assistance with transportation or child care may be available.
*Small group	St. Clair Catholic District School Board	459 Murray Street Wallaceburg	Daytime	1-866-336-6139 Ext. 282 Fax: 519-627-3960	A program that assists people with developmental disabilities in employment preparation or maintenance and looks at the literacy needs that would contribute to greater independence. Assistance with transportation or child care may be available.
Small group	Lambton Kent District School Board	Chatham Kent Skills Centre 35 Creek Road Chatham	8 week Computer Job Readiness Program and pre-credit assistance Daytime	519-351-2689 Fax: 519-351-9798	Assistance with transportation or daycare may be available.
Small group	Lambton Kent District School Board	60 McNaughton Ave Wallaceburg	Daytime	519-627-7452	Assistance with transportation or daycare may be available.
Small group	Lambton Kent District School Board in partnership with St. Clair College	Chatham Kent Skills Centre 35 Creek Road Chatham	Times/locations vary Assistance with apprenticeship and post-secondary preparation	519-351-2689 Fax: 519-351-9798	Assistance with transportation or daycare may be available.
Individual courses offered in a classroom setting	St. Clair College, Thames Campus	1001 Grand Ave W. Chatham	Day/Evening	519-354-9714 Ext. 3586 Fax: 519-354-3436	Academic Upgrading, Preparation for College programs and Apprenticeship, Preparation for employment

Age 19 and over

*** Age 19 and over (Native)**

**** Age 19 and over with Developmental Disabilities**

NOTE: Some age exceptions apply.

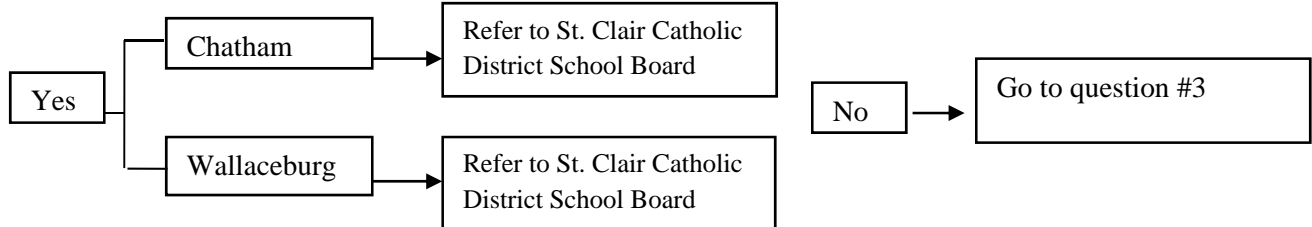
Chatham-Kent Adult Literacy Information and Referral Steps

For general information call the Tri-County Literacy Network
Chatham-Kent area 519-355-1771 or Toll Free 1-877-333-4833

1. Does the client have low literacy skills and a willingness to improve them?



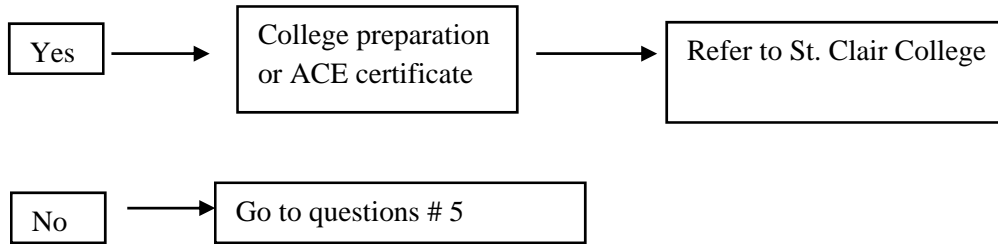
2. Does the client have a developmental disability?



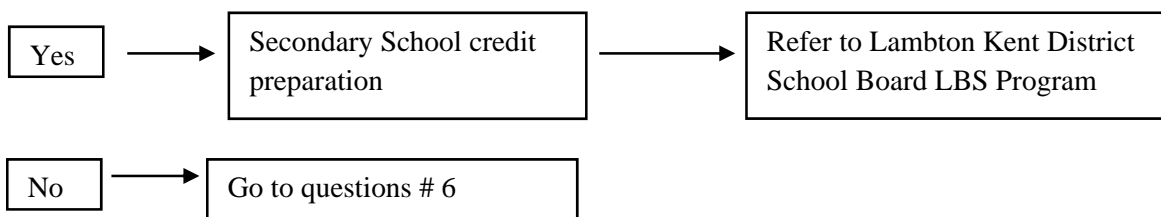
3. Does the client prefer or require one to one training?



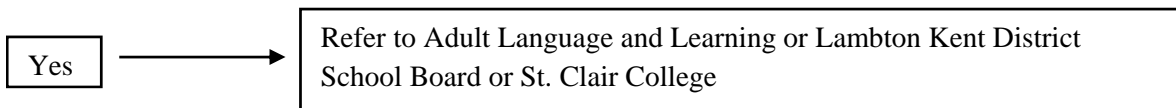
4. Is the client working towards a postsecondary program?



5. Is the client working towards secondary school credit?



6. Does the client require workforce or apprenticeship preparation?



Directory

Adult Language and Learning

P. 519-354-7424

F. 519-354-5758

Lambton Kent District School Board

P. 519-351-2689

F. 519-351-9798

St. Clair Catholic District School Board

P. 1-866-336-6139 Ext. 282

F. 519-627-3960

St. Clair College, Thames Campus

P. 519-354-9714 Ext. 3586

F. 519354-3436

Reference Chart for Adult Literacy Referrals in Sarnia-Lambton

For general information call the Organization for Literacy in Lambton
Sarnia-Lambton area 519-332-4876 (Collect Calls accepted)

Type of Program	Service Provider	Location	Schedule (when?)	Phone/ Contact	Additional Information
One to one tutoring and small group	Organization for Literacy in Lambton	180 N. College Ave Sarnia	Day/Evening	519-332-4876 Call collect Fax: 519-332-0916	Small group and individual tutoring at a location to be determined. Help with reading, writing, spelling, math and basic computers for employment apprenticeship or self-improvement.
**Individual programs offered in a small group setting	St. Clair Catholic District School Board	Lambton County Developmental Services 339 Centre St. Petrolia Community Living Sarnia-Lambton 551 Exmouth St., Suite 202 Sarnia Lambton County Developmental Services 19 Ann Street Forest	Daytime	1-866-336-6139 Ext. 282 Fax: 519-627-3960	A program that assists people with developmental disabilities in employment preparation or maintenance and looks at the literacy needs that would contribute to greater independence. Assistance with transportation and daycare may be available.
Small group	Lambton Kent District School Board	Alternative and Continuing Education centre 660 Oakdale Ave Sarnia & locations throughout Lambton County	Daytime	519-383-8787 Ask for Trish Fax: 519-332-6855	Offered at numerous locations throughout Lambton County Preparation for employment Upgrading Math and English Pre-credit and computer skills upgrading Assistance with transportation and daycare may be available
Small group	Lambton Kent District School Board in partnership with Lambton College	Alternative and Continuing Education centre 660 Oakdale Ave Sarnia	Times/locations vary Programs to assist with college and apprenticeship preparation	519-383-8787 Ask for Trish Fax: 519-332-6855	Assistance with transportation and daycare may be available
Individual programs offered in a group setting	Lambton College Academic Upgrading Information Centre	1457 London Rd Sarnia	Day/Evening.	519-542-7751 Ext. 3535 Fax: 519-541-2421	Preparation for college, apprenticeship and employment.
*Small group or One to one	Aamjiwnaang First Nation	Aamjiwnaang Alternative and Continuing Education 978 Tashmoo Ave Sarnia	2 days per week.	519-336-8410 Ask for Resource Centre staff Fax: 519-337-5644	Upgrading Math and English Pre-Credit Preparation for Employment Assistance with transportation or daycare may be available.

Age 19 and over

* **Age 19 and over (Native)**

** **Age 19 and over with Developmental Disabilities**

NOTE: Some age exceptions apply.

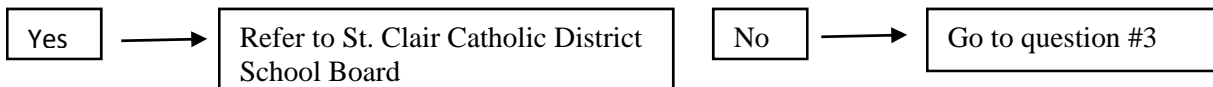
Sarnia-Lambton Adult Literacy Information and Referral Steps

For general information in Sarnia-Lambton call 519-332-4876 - Call collect if necessary

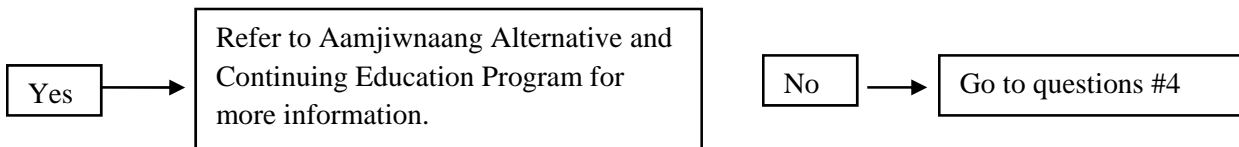
1. Does the client have low literacy skills and a willingness to improve them?



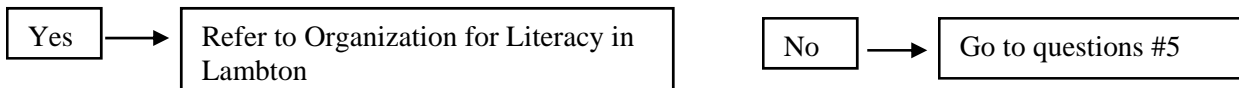
2. Does the client have a developmental disability?



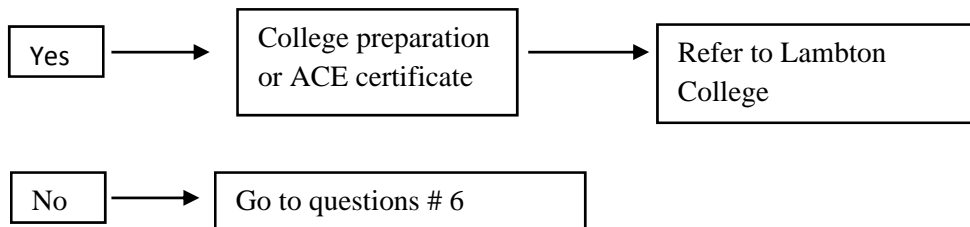
3. Is the client of Aboriginal ancestry and prefer a native program?



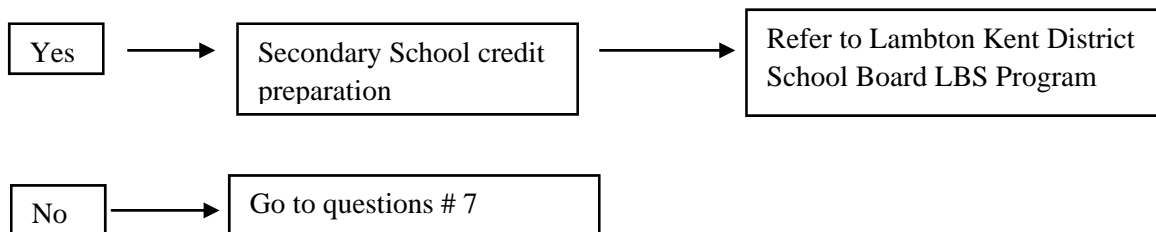
4. Does the client prefer or require one to one training?



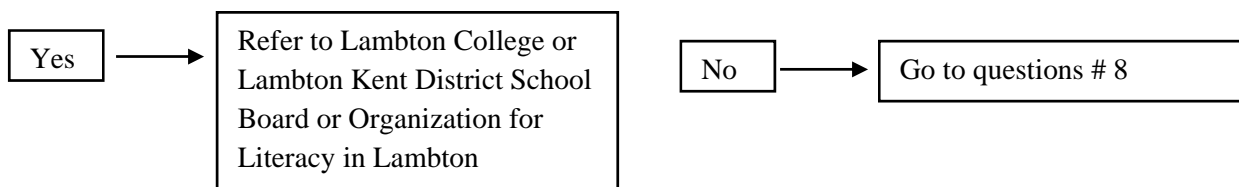
5. Is the client working towards a postsecondary program?



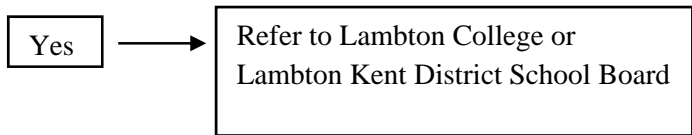
6. Is the client working towards secondary school credit?



7. Does the client require workforce preparation?



8. Does the client require apprenticeship preparation?



Directory

Aamjiwnaang Alternative and Continuing Education Program	P. 519-336-8410 F. 519-337-5644
Lambton College Academic Upgrading Information Centre	P. 519-542-7751 Ext. 3535 F. 519-541-2421
Lambton Kent District School Board	P. 519-383-8787 F. 519-332-6855
Organization for Literacy in Lambton	P. 519-332-4876 F. 519-332-0916
St. Clair Catholic District School Board	P. 1-866-336-6139 Ext. 282 F. 519-627-3960