

The 2012/2013 Literacy Services Plan for Windsor-Essex

(developed in the fall of 2011) has been compiled by:



Mission Statement:

The Tri-County Literacy Network is a non-profit organization that promotes literacy as an important part of life-long learning. We provide support to adult literacy programs and develop community partnerships with other promoters of learning in Chatham-Kent, Sarnia-Lambton and Windsor-Essex.

Vision Statement:

We envision a community in which literacy and life-long learning are highly valued.

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Tri-County Literacy Network.

**EMPLOYMENT
ONTARIO**
Ontario's employment & training network

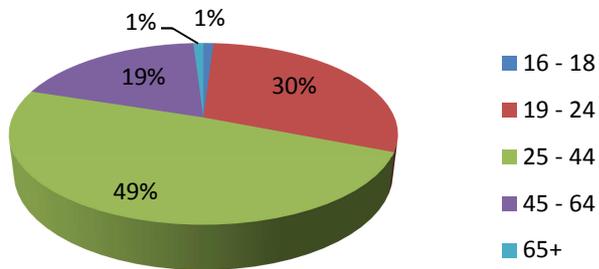
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Literacy Service Demographics 2010-2011

Windsor-Essex

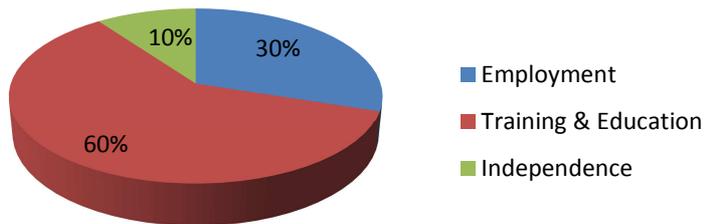
Age of Learners



In 2010-2011 there were 1,822 learners served in Windsor-Essex with 45% men and 55% women.

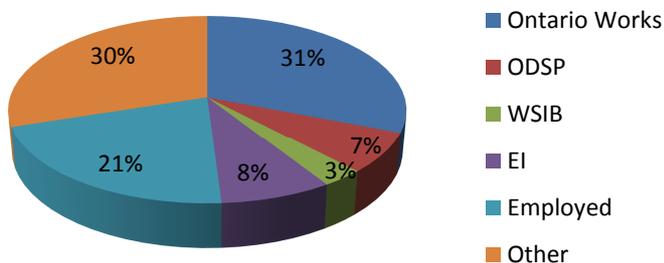
The majority of learners has consistently been in the 25 to 44 years old age bracket. These adults can expect to spend about 20 to 30 more years in the labour market. We saw a shift towards an increase in younger learners (19 to 24) in 2009-2010 and 2010-2011 as St. Clair College responded to the academic upgrading needs of young adults.

Learner Goals



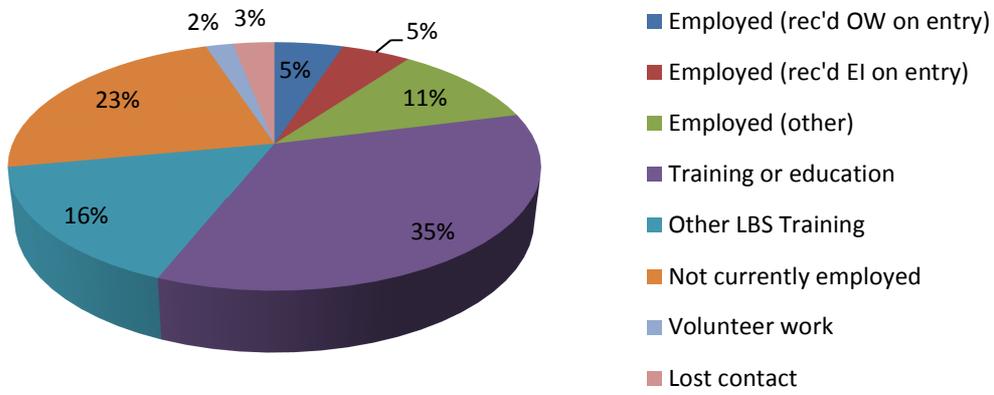
As in previous years, the most common goal is further education and training.

Source of Income



Ontario Works participants are the largest percentage of learners along with learners with "other" source of income. We did see an increase in the percentage of Ontario Works learners and a decrease in the percentage of "other" source of income since 2009-2010.

Status at Program Exit



At exit 74% of learners were employed (21%), involved in further training and education (51%) or engaged in volunteer work (2%).

Employment Ontario: 2012-2013 Literacy Services Planning

Section 2: Regional Network Narrative for Windsor-Essex

Please complete the following section. Be brief and use point form where possible.

Please provide an overview of the process followed to develop the 2012-2013 Service Delivery Chart

All Literacy and Basic Skills (LBS) service providers were present and participated in our LBS Windsor-Essex Local Planning and Coordination (LPC) meeting on October 6, 2011. We discussed issues and trends including a mid-year update of capacity issues, a discussion of who we are serving based on the Windsor-Essex literacy service demographics for 2010-2011, a discussion of programs' mid-year and year-end program results related to learner goals and status at exit, a discussion of programs' learners goal paths and a discussion of mid-year changes to the 2011-2012 Literacy Service Plan as well as plans for the 2012-2013 Literacy Service Plan. We also discussed who we are not serving or gaps. This included reviewing, discussing and updating the 2011-2012 narrative for 2012-2013. All programs were requested to submit updated information for the remainder of 2011-2012 and submit the new 2012-2013 Literacy Service Plan template based on the discussions at the LPC meeting. These were compiled by the Network, sent for review and approval by the programs and then submitted to MTCU.

Please list the names of all the providers/organizations who were involved with the development of the plan

Windsor Public Library
Windsor Public Library Deaf Literacy Program
St. Clair College
South Essex Community Council
Greater Essex County District School Board
Can Am Indian Friendship Centre - BEST Native Literacy Program
Centre Alpha Mot De Passe
College Boreal
Unemployed Help Centre

Are there any current gaps or duplications in service? If so, how are these going to be addressed in 2012-13?

Gaps identified in Windsor-Essex that require additional MTCU funding:

- capacity issues that require additional funding beyond current funding levels to serve learners beyond the targeted number- at mid-year St. Clair College is at 144% of targeted learners, Unemployed Help Centre is at 113% , South Essex Community Council is at 99%, Greater Essex County District School Board is at 88% plus a waiting list of 12 in October for Windsor and the Windsor Public Library is at 84%
- GED prep at Unemployed Help Centre needs to be fully funded to respond to need and demand
- specific classes that require additional funding: additional evening classes in Windsor and in Leamington for the Greater Essex County District School Board, an additional small group class for women and evening class (recent waiting list for both of 9 people including women with childcare and transportation issues) for South Essex Community Council, increased hours for the small group program at the Windsor Public Library
- Essex County (a specific gap has been identified in Belle River) continues to be an identified area of need that the Greater Essex County District School Board would respond to with extra funding
- FOCUS program could be continued in Windsor with additional funding for Windsor Public Library (Windsor)
- Get, Set, Learn program could be continued in Windsor and started in Leamington with additional funding for Windsor Public Library (Windsor) and South Essex Community Council (Leamington)

How will the coordination of services with other EO providers be improved in each community in 2012-13?

We will continue to invite other Employment Ontario providers to our Windsor-Essex Literacy and Basic Skills Local Planning and Coordination meetings to share information on our programs, improve information and referral of clients between our programs and discuss effective ways to work together, including ways to improve programming to respond to the needs of clients in other EO programs. We will continue to offer joint training coordinated by the Network based on available funding. This can continue the work of our Getting Connected workshops - the most recent of which was the Phase IV workshop held on October 21, 2011 in Windsor for all EO programs in Windsor-Essex on the topic of wrap around services.

Please provide a brief description of any changes in the local labour market and how these changes may impact service over the next year.

Windsor's unemployment rate in September jumped to 9.6% such that Windsor ranked third when it comes to Canada's top unemployed regions (with the provincial rate at 7.6% and the national rate at 7.1%). For October the rate rose to 10.5%. Most of the past and recent decline in employment occurred in manufacturing. The shrinking manufacturing economic base, structural economic shift and rising skills requirements has impacted the Windsor-Essex area resulting in an increased demand for upgrading for all programs. Programs continue to respond by providing services beyond current capacity and offering programming that assists learners prepare effectively for all five goal paths.

Reference Chart for Adult Literacy Referrals in Windsor-Essex

Type of Program	Service Provider	Location	Schedule (when?)	Phone/Contact	Additional Information
* 1 to 1 tutoring and small group	Latiy^tehta?as Native Program (Former B.E.S.T. Program)	3837 Wyandotte St. E., Windsor	Mon. - Friday 9 am to 5 pm	519-253-3243 Ext. 23 Fax: 519-253-7876	Only first nations program located in Windsor. Pre-GED and Literacy and Basic Skills. Brochure available with more information about range of services provided. Capacity - 15 full-time.
** 1 to 1 tutoring and small group	Centre Alpha Mot de Passe	2525 Annie St. Windsor	Mon. to Fri. 9am to 4 pm Flexible hours	519-253-3959 Ask for Sabrina Côté Fax: 519-915-9197	Available to French speaking adults who are not currently attending school – literacy, math instruction, computer literacy, employment preparation. Offers GED preparation in French. Capacity – 15 to 20 Essential Skills Training
** 1 to 1 tutoring and small group	Collège Boréal ACE/upgrading	7515 Forest Glade Drive Windsor	Mon. to Fri. 9am to 4 pm Flexible hours	519-948-6019 Ask for Benjamin Mukuna or Daniel Arbour Fax: 519-948-5362	Available to French speaking adults who are not currently attending school. Preparation for entrance to college programs. Workforce preparation.
Large group and computer learning lab	Greater Essex County District School Board Employment Assessment Centre	4 Mill ST E during the day and 215 Talbot St. E. Leamington -nights	Daytime and evening 5 to 12.5 hours per week	519-322-1688	Preparation for employment and pre-credit level instruction. Register 8:00 to 4:00 M to F. Capacity – 15 per day and 15 per night.
Large Group	Greater Essex County District School Board Mason Educational Centre	284 Cameron Ave. Windsor	Daytime and evening 12.5 to 25 hours per week. Two classes 2.5 hrs - am/pm	519-253-5006 Ask for: Bev Brandenburg Ext. 11008 Or Lorna Shulman Ext. 11009 Fax: 519-253-0053	Preparation for employment and pre-credit level instruction, Apprenticeship math, day and evening classes. Registration 8:00 am- 4:00 pm daily Capacity 30 people per training session am and pm. GED prep.
1 to 1 tutoring and small group (up to 12) Computer labs available in 3 locations.	South Essex Community Centre 215 Talbot St. E Leamington	Leamington, Kingsville and surrounding area Community Education Centre at 94 Talbot St. E. Leamington	Daytime and evening 2 to 5 hours per week	519-326-7743 Ask for Jane Swan or Jen Cameron Fax: 519-326-2246	Tutoring can take place in various locations convenient to the student. Small classes offered with childcare provided. Will also work with learners whose first language is not English, but who are illiterate in their first language. Capacity – 60

Age 19 and over

*Age 19 and over (Native)

** Age 19 and over and able to speak and understand French

NOTE: Some age exceptions apply.

Type of Program	Service Provider	Location	Schedule (when?)	Phone/Contact	Additional Information
Large group	St. Clair College & Employment Preparation Programs LBS/ACE	2000 Talbot Rd. W., Windsor	Daytime Up to 25 hours per week	519-972-2727 Ext. 4952 Ask for Deb Crew or Ext. 4551 Adult Education Office Fax: 519-972-2745	Preparation for college, apprenticeship and employment. Transportation allowance available to qualified students. Handicap accessible. Capacity - 100+
Large Group	Unemployed Help Centre of Windsor LBS/GED prep classes	6955 Cantelon Drive Windsor	Daytime, Monday to Friday, 1 evening class up to 32 hours per week, year round Full and part-time classes, evening class available on Wednesdays.	519-944-4900 Ext. 135 Ask for Joan Iatonna or Melody Mungar or by email: lbs@uhc.ca Fax: 519-944-9184	East side provider of workforce employment preparation. LBS/GED prep for further education & training and Apprenticeship workshops. Full or part-time programs for transition to employment and further education. Daycare and transportation monies and access to other in-house supports available to qualified students. Brochure available. Handicap accessible. Capacity - 20 to 25 per class
1 to 1 tutoring and small group	Windsor Public Library 850 Ouellette Ave. Windsor	All city library branches. Office at 850 Ouellette Ave. Windsor	Daytime and evening Hours to be negotiated between tutor and student. 4 to 10 hours per week for small group depending on the program.	519-255-6770 Ext. 4433 Ask for Christine Dean Fax: 519-255-7207	Tutoring can take place in various locations convenient to the student. Capacity - as per available tutor. Small group classes for Persons with Developmental Disabilities. Employment preparation classes available. Small group class (5-8) people
Small group deaf literacy tutoring	Windsor Public Library	Canadian Hearing Society 300 Giles Blvd. E Windsor	Daytime up to 6 hours per week		

Age 19 and over

* Age 19 and over (Native)

** Age 19 and over and able to speak and understand French

NOTE: Some age exceptions apply.

Windsor-Essex Adult Literacy Information and Referral Steps

For general information call the Tri-County Literacy Network
Chatham-Kent area 519-355-1771 or Toll Free 1-877-333-4833

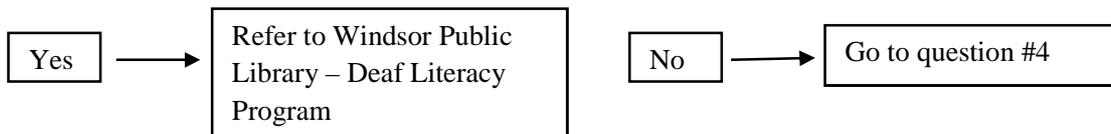
1. Does the client have an interest in upgrading?



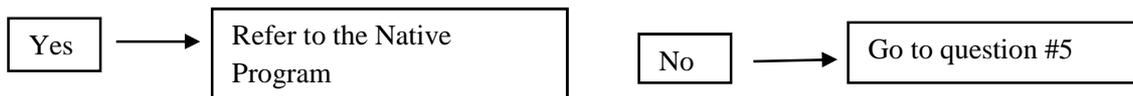
2. Does the client have a developmental disability?



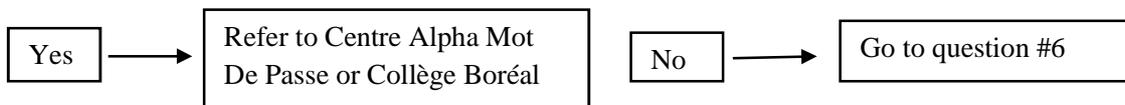
3. Does the client require deaf services?



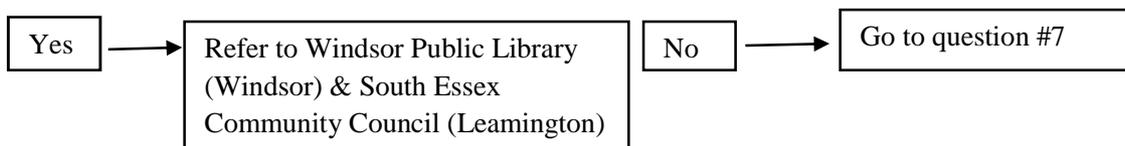
4. Is the client of Aboriginal ancestry and prefer a native program?



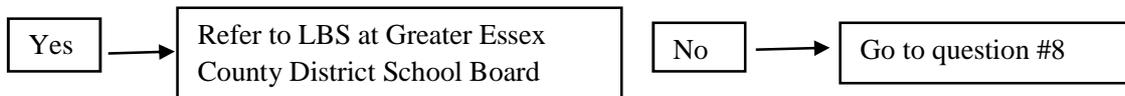
5. Is the client French speaking and prefer a francophone program?



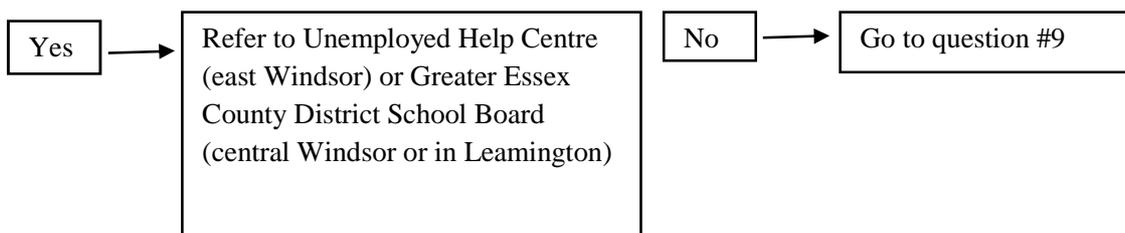
6. Does the client prefer one to one tutoring?



7. Is the client working towards secondary school credit?



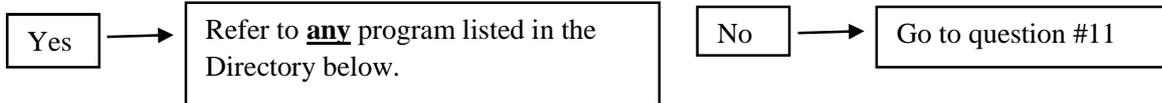
8. Is the client working towards a G.E.D.?



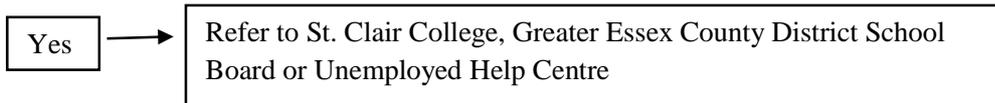
9. Is the client working towards a postsecondary program?



10. Does the client require workforce preparation?



11. Does the client require apprenticeship preparation?



Directory

Windsor:

Latiy [^] tehta [?] as Native Program (Former B.E.S.T. Program)	P. 519-253-3243 Ext. 23 F. 519-519-253-7876
Centre Alpha Mot De Passe	P. 519-253-3959 F. 519-915-9197
Collège Boréal	P. 519-948-6019 F. 519-948-5362
Greater Essex County District School Board	P. 519-253-5006 Ext. 11008 or Ext. 11009 F. 519-253-0053
St. Clair College	P. 519-972-2727 Ext. 4551 or Ext. 4952 F. 519-972-2745
Unemployed Help Centre	P. 519-944-4900 F. 519-944-9184
Windsor Public Library	P. 519-255-6770 Ext. 4433 F. 519-255-7207

Leamington:

Greater Essex County District School Board	P. 519-322-1688 F. 519-326-9657
South Essex Community Council	P. 519-326-7743 F. 519-326-2246